



PASSWORD REQUIREMENTS

*For questions or support, contact the ALEA Support Center at 1-844-838-9028 or ALEA-Support@alea.gov.
For user guides and video tutorials visit the AlaCOP Help Center at <https://app.alea.gov/Help>.*

Your AlaCOP password must comply with the following password requirements:

- Minimum of 14 characters

AND

- Must contain **at least one of each** of the following:
 - Upper case letter
 - Lower case letter
 - Numeral
 - Special character

AND

- Cannot match any of the last 24 passwords

AND

- Cannot change your password more than once within 24 hours

If you need to change your password more than once in 24 hours or have been locked out of your account, contact the ALEA Support Center at 1-844-838-9028 or ALEA-Support@alea.gov.